HealthcareSource NetLearning®

Transform Learning Across Your Whole Health System

HealthcareSource NetLearning℠ offers something unique for learning management—complete control. It starts with centralized control over regulatory compliance requirements across your whole health system. It includes control over education costs by managing all education-related resources and integrating new computer based and blended learning methodologies. For your educators, NetLearning delivers control over developing, delivering, and tracking complete education strategies and courseware. For directors and managers, NetLearning provides control over participation of their direct reports to ensure they are developing critical skills and knowledge. And learners have as much control as you want to give them over what courses they take as well as when, where, and how they complete them—bringing you full circle back to control over compliance. With NetLearning, there are no more reasons why an employee is unable to complete their required education.

NetLearning delivers complete control because it was developed completely for healthcare. When you take a closer look, standard features like reports designed for The Joint Commission, ANCC Magnet Recognition® surveys, CMS, and state CE Boards; unlimited custom certificates for continuing education; and easy management of knowledge, skills, and competency evaluations, will stand out to healthcare education professionals who manage challenges that don't affect other industries.

But complete control isn't the only unique advantage of NetLearning. It's part of the HealthcareSource Quality Talent Suite®, the only complete portfolio of talent management solutions developed exclusively for healthcare to transform your hiring, performance, and learning processes and initiatives. With NetLearning, you can plan, deliver, and track education successfully across your entire healthcare organization.

Whole Education Planning and Development

NetLearning provides three key advantages that healthcare education professionals appreciate; it's a complete, open, and flexible learning management platform.

NetLearning is a Learning Management System Developed Specifically for Healthcare.

Here's What Our Customers Say:

"NetLearning is intuitive, easy to navigate and requires a minimal learning curve."

Amanda Swanson
Pen Highlands Healthcare

"Access to education and flexibility for us is key, which is why we find that online learning delivered through NetLearning is critical to our success."

Jessica England
Adventist Health System

"The NetLearning implementation staff and trainings from HealthcareSource University℠ were excellent. I felt like they were right there holding my hand through the entire process. I love that I can save and email reports directly from NetLearning and that I can export them to excel documents for easier tracking."

Julie Garner
Passavant Area Hospital

NetLearning is your all-in-one solution for developing your education initiatives, which includes setting up courses and exams, scheduling classes and reports, reserving rooms, equipment and other resources, enrolling learners, charging learners for classes, tracking progress and generating transcripts, and reporting the data gathered in a variety of ways. NetLearning includes twenty-five standard healthcare compliance courses that include our unique HealthcareSource Minute Mandatory® feature that you can use as a foundation for your education requirements.

Being a complete system doesn't mean NetLearning locks you into one vendor for all your courseware and development tools. While NetLearning is connected to the HealthcareSource

eLearning Library of over 5,500 online learning modules (licensed separately from the NetLearning software), with NetLearning you can manage all your courses all in one place. Unlike some vendors, courseware that you license from other providers can easily be included and managed within NetLearning. While NetLearning fully supports SCORM 1.2 and AICC standards, it's an open platform allowing you to also incorporate other formats like PowerPoint and Adobe PDF files, giving you one place for all your courseware regardless of its format or origin.

For any unique courses that you choose to develop in-house, NetLearning offers SoftChalk (licensed separately) as an optional course authoring tool for generating HTML, as well as SCORM 1.2 courseware, including courses for mobile delivery. SoftChalk comes ready-integrated in the NetLearning platform—but it's up to you. With NetLearning, you have the flexibility to use any authoring tool you choose.

Efficient Education Delivery

For educational system administration, processes are streamlined with our learner and learning administration tools, including the following tasks:

- Learner Management
- Assignment Schedules Management
- Courseware Management
- Classroom Management
- Test Management

Deliver The Right Education From One Source

Although NetLearning is fully-enabled to deliver courses developed in-house and from a wide variety of sources, building or buying the education and training you provide to employees is far from simple. Between the time invested researching vendors, the coordination of on-site events, and high costs, it's easy to feel overwhelmed. Alleviate concerns, while maintaining control, with the HealthcareSource eLearning Library℠, which offers over 5,500 online learning modules—a collection encompassing more than 25 different healthcare specific specialties.

Developed by HealthcareSource and our trusted partners, including the American Heart Association, AHIMA, and AACN, the eLearning Library transforms learning by giving you readily-available online resources designed to meet your pressing education needs and saves time and resources by helping you deliver the right education to your employees from one source.

With the eLearning Library, you can:

- Simplify employee relicensure and recertification with over 2,800 hours of pre-approved continuing education
- Fulfill common, on-going healthcare education needs, such as BLS, ACLS, and PALS certification from the American Heart Association and HIPAA, TJC, and Corporate Compliance mandatory education
- Access courses from multiple providers through a single vendor
- Integrated with NetLearning to make course planning, delivery, and tracking easy

NetLearning is designed to efficiently administer education across the whole house by adapting to the needs of different roles from managers to varied learners, including employees, members of affiliate organizations or vendors, and community learners. That includes the flexibility to support the broad spectrum of approaches when it comes to oversight—from fully centralized to delegated/decentralized education management.

With HealthcareSource eCommerce for Classes℠, organizations can offer paid courses to employees and their community through NetLearning. eCommerce for Classes makes it easier to increase revenue and expand your community education initiatives.

NetLearning provides adaptive, role-based privileges so that administrators can support learners. For example, administrators can harness the impersonate feature to gain access into myNetLearning for selected learners in order to assign courses, double check "to do" lists, remove incorrectly assigned courses, and more. Administrators can also delegate the responsibilities for enrollments and education requirements to those most closely associated with the learners—their managers.

Managers and learning administrators can efficiently assign new learning modules directly to individual and groups of employees.

Engaged Learners

For the learners across your organization, the myNetLearning portal provides configurable options to control what learners can see and do related to viewing their current enrollments and other educational opportunities that are available.

With the privileges that you grant to them, learners can access online courses, view upcoming class schedules, enroll in instructor-led classes or online courses, take tests, complete surveys, print certificates, and record and store licensure documentation. The learner can also generate transcripts and status/compliance reports. Through myNetLearning you can give your learners control over when, where, and how they meet their required educational requirements.

Supporting over 1.3 million learners with over 30 million course completions a year is proof of NetLearning's flexibility to engage learners and adapt to their roles across your healthcare organization.

Smart Integration

To eliminate duplicate data entry of basic employee records, NetLearning connects to your HR system of record to automatically load key information like employee name, job title, department, employee ID, and employee email address. The integration between HR systems and NetLearning is more than just a feed to eliminate duplicate data entry. The auto-enroll feature automates course assignments across your population. For example, when a new-hire is sent from your HR system to NetLearning, you can automatically assign orientation required courses, and track their related completion. As staff transitions to other areas

of the organization, updates from HR to NetLearning can automatically manage enrollments related to their job and organizational changes. It's functionality like our auto-enroll feature, developed in partnership with healthcare education professionals, that makes NetLearning the most efficient learning management platform for healthcare today.

Another advantage of system integration is sending education outcomes such as, people, course IDs, and scores to related HR or talent management systems, allowing your facility to automate payroll, scheduling, merit raises, and other "pay for performance" initiatives.

Performance and Learning Management Integration

HealthcareSource Performance Manager® customers can utilize the suite login feature to gain easy access to NetLearning from within their performance management system. The suite login is configurable so users see what's most relevant to them. Managers can access the enrollment and reporting features offered by NetLearning. Meanwhile, learners can view their completed and assigned courses.

In addition to easy access and increased efficiency, Performance Manager and NetLearning integration enables managers to link learning initiatives and requirements to the performance appraisal process more effectively. From Performance Manager, supervisors can instantly access employees' learning information and enroll their employees in learning activities that will help them perform their work more effectively. During an appraisal, managers can view the employee's current and completed enrollments with a click on the "Learning" link. This enables managers to create new learning goals for their teams based on the latest information.

Employees can easily track course that are assignments, as well as training they have completed.

Track Relevant Results Quickly

The rich dashboards and reports in NetLearning mean less time manually tracking results and more time acting on them. There are many management report templates available within NetLearning. While learners and managers have access to relevant reports, such as completions, enrollments, and compliance, most reports are accessed from administrators' NetLearning dashboard and are password protected.

Dashboard reporting provides quick, at-a-glance status of enrollments and completions for managers and administrative users. Graphical reports illustrate the number and percentage of enrollments and completions for authorized organizations and departments. Further detail is accessible via drill-down capability provided in each dashboard. Running reports with NetLearning is highly efficient thanks to the scheduling and template features. With NetLearning reports, you can also select departments or individual learners. Adding a department means you don't have to manage the list, saving time and ensuring accuracy.

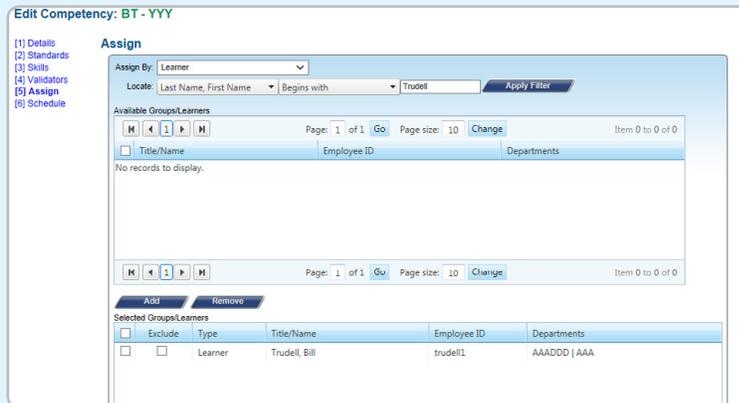When learners move out of a department, for example, the list is automatically updated.

All reports have relevant filtering capability so that they can be generated according to various needs. Reports may be customized to accommodate unique branding requirements using images like your facility's logo, special fonts, or other elements to customize the readability and presentation of information in a way that best suits your needs. Other reporting features include:

- Track certification and licensure expiration dates
- View and print transcripts and certificates
- Generate Reports: Curriculum Assessment, Transcript, Calendar, Enrollments, No Shows/Dropped Class
- Produce detailed and management-level reports, including OSHA, CMS, and TJC compliance reports
- Export reports into Excel, PDF, and a number of other formats

Automate Competency Management

HealthcareSource NetCompetency® is a solution designed to help healthcare organizations automate and improve the competency assessment process. NetCompetency is paperless and works seamlessly within NetLearning to enable administrators, preceptors, and validators successfully assign, validate, and track your employees' required skills.

NetCompetency makes it easy for managers and learning administrators to assign competencies to their employees.

NetCompetency helps organizations implement an efficient and meaningful competency program that satisfies your compliance requirements using the following features and functionality:

- A library of over 2,000 healthcare specific competencies for evidence-based practices
- Automated competency assignments can target the right employees at the right time
- Online reports monitor employee progress and performance
- Reminders and to-do lists help ensure employees fulfill requirements
- Mobile and tablet capabilities for validators/ preceptors make validation easier

Key Features

- Integrated authoring tool, open authoring platform—use whichever tool you want
- Integrated management of resources: rooms, projectors, required equipment, handouts etc.
- Twenty-five compliance courses included
- SCORM 1.2 Certified, open content platform—SCORM, AICC, HTML, PDF
- Proven easy to embrace with over 1.3m users, 30M course completions annually
- Licenses and certifications management
- eCommerce for Classes

Healthcare Specific Features

- Reports designed for The Joint Commission, CMS, and Magnet designation surveyors
- Unlimited, customizable certificate creation to meet requirements of continuing education accreditation
- CE credits auto-awarded differently to different employees based on profile
- Unlimited number of continuing education credit types
- NetLearning platform connects you to over 5,500 online learning modules from eLearning Library (licensed separately)
- Documentation required for state CE Boards and American Heart Association Training Centers
- In-services and grand rounds attendance recorded quickly and easily

About HealthcareSource

With more than 2,300 healthcare clients, HealthcareSource is the leading provider of talent management solutions for the healthcare industry. The HealthcareSource Quality Talent Suite℠ helps healthcare organizations recruit, develop, and retain the best workforce possible in order to improve the patient and resident experience. The company's cloud-based talent management solutions include applicant tracking, behavioral assessments, reference checking, employee performance, compensation, competency and learning management, and eLearning courseware. A private company focused exclusively on the healthcare industry, HealthcareSource consistently earns high marks for client satisfaction and retention. KLAS Research recently named HealthcareSource a category leader for Talent Management for the third consecutive year, in addition to recognition in Healthcare Informatics 100, Modern Healthcare's "Healthcare's Hottest," Inc. 500|5000, Deloitte Technology Fast 500, and Becker's "150 Great Places to Work in Healthcare" list.

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