Browser Support Guide

At HealthcareSource, our goal is to provide the best possible user experience across the wide range of desktop and smart device browsers. To achieve this goal, we prioritize supporting browsers with the most advanced technology. Our solutions are designed to function with the browser versions we've identified in the chart below as **A-Grade** — we actively test on these browsers to optimize user experience. HealthcareSource recognizes that some legacy browsers, which we've identified as **X-Grade**, don't provide the technology needed to deliver new features with a modern user experience. In order to continue providing the best solutions and support, we've decided to discontinue support for these X-Grade browsers

In addition, there are browser versions for which we provide limited support, identified below as **C-Grade**. While we don't regularly test this set of browser versions, customers have found them to work well with our software. Problems reported with these versions may be addressed, but we cannot make specific commitments as to if or when a fix will be available. In some cases, we know of select features or functionality that don't work with these browsers. We do our best to document those cases and make this information available upon request.

By prioritizing A-Grade browsers and discontinuing the support of X-Grade browsers, HealthcareSource can release features more frequently, provide better support, and resolve issues faster. Since Microsoft will stop supporting Internet Explorer 8 in January 2016, we predict that most healthcare organizations will be migrating to newer browsers. However, there are limited options for those who decide to continue using these legacy browsers. For more information, contact support@healthcaresource.com.

Please check back with us if you have questions on browser support. We're constantly upgrading our solutions to make them more browser agnostic — this work is ongoing and incremental. We'll notify customers when browser support changes.

Browser Support Effective January 2016

	A-GRADE	C-GRADE	X-GRADE
HealthcareSource Quality Talent Suite℠	**Optimal user experience.** HealthcareSource actively tests all A-Grade browsers and reported bugs are addressed with high priority.	**Adequate user experience.** HealthcareSource tests a sampling of C-Grade browsers periodically and reported bugs are addressed with high priority.	**Not supported.** HealthcareSource doesn't test X-Grade browsers or address reported bugs. There may be limited user experience.
	• Microsoft Edge* • Microsoft IE 11 • Google Chrome* • Apple Safari*	• Microsoft IE 9 • Mozilla Firefox*	• Microsoft IE 8 and below • Microsoft IE 10 • Browsers not listed are X-Grade

*Latest versions

Notes:

• HealthcareSource eLearning Library℠ partner content varies by partner and isn't implicitly compatible with the browsers listed above.

• In addition to the A-Grade support browsers listed above, HealthcareSource Pay Data℠ and HealthcareSource Survey Management℠ have A-Grade support for Microsoft IE 8.

• Customers requiring Microsoft IE 8 for legacy applications should consider Microsoft Internet Explorer Enterprise Mode.

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About HealthcareSource

With more than 2,500 healthcare clients, HealthcareSource is the leading provider of talent management solutions for the healthcare industry. The HealthcareSource Quality Talent Suite℠ helps healthcare organizations recruit, develop, and retain the best workforce possible in order to improve the patient and resident experience. The company's cloud-based talent management solutions include applicant tracking, behavioral assessments, reference checking, employee performance, compensation, competency and learning management, and eLearning courseware. A private company focused exclusively on the healthcare industry, HealthcareSource consistently earns high marks for client satisfaction and retention. HealthcareSource has been regularly ranked as a leader by KLAS Research for Talent Management, in addition to recognition in Healthcare Informatics 100, Modern Healthcare's "Healthcare's Hottest," Inc. 500|5000, Deloitte Technology Fast 500, and Becker's "150 Great Places to Work in Healthcare" list.